



## BWFC Supporters' Trust

# MEETING NOTES

**Subject:** BWFC & BWFCST Quarterly Meeting No 6

**Venue:** University of Bolton Stadium

**Meeting Date:** 06 January 2023 @ 10.00am

**Present:**

BWFC: Neil Hart (NH), Siobhan Chaplow (SC), Ben Cowcill (BC)  
BWFCST: Ian Bridge (IB), Alan Houghton (AH), Ian Pegg (IP), Mike Smith (MS),  
Paul Wood (PW)

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### MINUTES

#### 1.0 Purpose of Meeting

The meeting is the sixth scheduled quarterly meeting between senior BWFC personnel and BWFCST board representatives as referenced in the joint Memorandum of Understanding signed by both parties in August 2021.

#### 2.0 Matters Arising

a) Minutes of quarterly meeting held on 01 Nov '22 were approved and are available on the trust website.

#### b) Supporter Survey:

- NH confirmed that a comprehensive supporters survey is to be issued to all BWFC supporters on the current club members database in the near future.
- As requested previously, the trust have provided input into areas and subjects to be addressed in the survey. This input has been drawn from various sources, including previous trust engagement with members (including direct enquires from members), recent trust request to members for identification of top three priorities and recent collation of questions from trust affiliates.
- Based on the information provided by the trust, detailed discussion took place to identify and schedule the areas to be addressed by the survey. Main headings were Matchday Experience, Club Communications and Engagement with Fans.
- Matchday Experience is a very broad subject and will include a wide range of areas for supporters' input, including stadium access, facilities, food and beverage and other associated matchday stadium operations.
- SC will work on development of the survey content and further discussions will be held with the trust prior to general issue.

#### b) Disabled Facilities Working Group

- IP updated on the progress of the working group, including the recent disabled supporters survey carried out by the trust.
- After the recent receipt of the Level Playing Field Audit, the working group are looking at the priorities and Robin Fletcher (RF), trust working group member, has been working on costings associated with the provision of a Changing Place facility.
- Next working group meeting to be held on 20 Jan '23.



### 3.0 Any Other Business

- a) Half season ticket sales have concluded and NH reported over 14k season tickets now sold. NH also confirmed that the Bolton Primary Schools Half Season Family Ticket initiative had generated an uptake of over.70 schools. NH also advised that this will be repeated next full season.  
IB reported that the trust had been asked whether this could be extended outside the Bolton schools area. Further discussion required.
- b) IB confirmed that the trust AGM will take place on the evening of Thursday 02 Feb '23 and will be in person and also online. NH confirmed his availability, with further details to follow.
- c) IB advised that the 2<sup>nd</sup> issue of the trust quarterly members newsletter is scheduled for end Jan '23 and invited the club to provide a short club/trust related article.
- d) Arrangements for trust affiliate engagements with club were discussed, with specific reference to the London Whites event on Friday 27 Jan '23 and the upcoming visit of BWFC Latam in early April '23. London Whites to confirm venue and time details for their event, with further discussions to be held regarding the visit of BWFC Latam.

### 4.0 Next quarterly meeting date

To be held w/c 03 April '23 – to be confirmed

